



GIFT CERTIFICATES TERMS AND CONDITIONS

1. Williamstown Musical Theatre Company (WMTC) Gift Certificates can be redeemed for single tickets or subscriptions to participating events on sale through wmtc.org.au or the box office on 1300 881 545.
2. WMTC Gift Certificates are available in denominations of AUD \$25, \$50, \$75, \$100, \$125, \$150, \$200, \$250, \$300.
3. WMTC Gift Certificates expire on the 31st December of the calendar year following the purchase year and must be redeemed within that period. Expiry dates are listed on all Gift Certificates.
4. WMTC will not refund Gift Certificates unless required by law.
5. WMTC Gift Certificates are partially redeemable. If the cost of the ticket purchase exceeds the redeemable value of a Gift Certificate, the voucher holder is required to pay the difference between the purchase price of the ticket/s and the value of the particular Gift Certificate.
6. Multiple WMTC Gift Certificates may be used to redeem tickets in a single transaction. A limit of 2 Gift Certificates can be redeemed per transaction.
7. If the purchase price of an event ticket is less than the value of a Gift Certificate used for redemption, a new gift certificate will be issued to the voucher holder and may be used in accordance with these terms and conditions.
8. Gift Certificates are not redeemable for cash and cannot be resold or exchanged.
9. In the event that a Gift Certificate has been used for a performance which is later cancelled, the value of the ticket plus any booking fees will be refunded in the form of a new gift certificate, not in cash or any other currency.
10. Once a Gift Certificate has been redeemed for a ticket, the ticket is subject to WMTC's Ticketing Policy.
11. Gift Certificates cannot be redeemed for further Gift Certificates.
12. Gift Certificates are not reloadable. When the value of a Gift Certificate is redeemed, the particular voucher cannot be reloaded.
13. WMTC may cancel a Gift Certificate, refuse redemption or cancel tickets redeemed using a Gift Certificate if it suspects that a Gift Certificate is being used fraudulently, in an unauthorised or illegal manner, or it has reason to believe that the voucher holder is in breach of these terms and conditions.
14. Your Gift Certificate is non-refundable and non-returnable, except in accordance with your legal rights. You cannot cancel your Gift Certificate.



15. Your Gift Certificate has no cash redemption value and cannot be exchanged for cash, nor can any cash advance be made on any portion of the value that was loaded onto your Gift Certificate at the time of purchase.
16. You cannot exchange your Gift Certificate for a different denomination, nor can you consolidate the unused value of two or more Gift Certificates on a new WMTC Gift Certificate.
17. Once the expiry date of the Gift Certificate has passed, you will not be able to use your Gift Certificate again (even if all or part of the value loaded at the time of purchase remains), and nor will you be able to claim a refund of any unused value remaining on the Gift Certificate.
18. Upon expiry of the Gift Certificate any unused value remaining on the Certificate is forfeited.
19. Personal information collected in relation to the Gift Certificate will be handled in accordance with WMTC's Privacy Policy.